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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

For years I has AT&T (Pacific Bell before them) as my internet provider. They were expensive, constantly upselling me on products and services I had no interest in, and worst of all their internet service was incredibly unreliable. A minimum of once a month, sometimes more than once a week, my service would go out and I would have to spend over an hour on the phone with their support team trying to figure out the problem, escalating the problem, etc.

For the longest time Comcast was my only other option, but they were more expensive and friends had said their customer service was even worse than AT&T. So I was stuck.

I heard that Sonic was going to be coming to my neighborhood and I immediately got on their waiting list. The day I was able to choose their service I did and I've never regretted it once. I rarely have any interruption in service, and when I do their support staff is friendly and extremely knowledgeable. They cost less than either AT&T or Comcast and offer, in my opinion, a superior product.

Please don't make it harder for smaller providers, local businesses themselves, to continue to offer a quality product.

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